



Fact Sheet

The United Service Organization is chartered by Congress to meet the human service needs of the United States Armed Forces personnel and their families. The USO's mission is to ensure the welfare of the dedicated men and women of the Armed Forces in exchange for the protection and freedom they provide.

The USO of Metropolitan Washington (USO-Metro) is an affiliate chapter that relies entirely on special event fundraising and the generosity of private individuals and corporations to fund its programs. Only 7% of USO-Metro's annual budget goes toward management and fundraising expenses.

USO-Metro's geographic service area includes Washington, D.C., Maryland, and Northern Virginia, a region with one of the largest concentrations of United States military personnel in the world. USO-Metro serves over 500,000 people annually at the following military installations:

Maryland	Washington, D.C.	Virginia
Andrews Air Force Base	Anacostia	Coast Guard Telecommunications Center
Aberdeen Proving Ground	Bolling Air Force Base	Fort Belvoir
Fort Meade	Coast Guard Headquarters	Fort Lee
Indian Head	Fort McNair	Fort Myer
National Naval Medical Center at Bethesda	Marine Barracks	Headquarters Marine Corps
The Naval Academy	Walter Reed Army Medical Center	Henderson Hall
Fort Detrick	The Pentagon	Quantico Marine Base

USO of Metropolitan Washington's Programs & Services

USO Airport Lounges and Assistance

USO-Metro operates four locations in local airports to assist military travelers. Three airport lounges are located at Reagan National Airport, Baltimore/Washington International Airport and Washington Dulles International Airport. USO Lounges are staffed by knowledgeable USO volunteers and offer complimentary services to traveling service members and their families, including baggage storage, Internet access, a large screen TV, and snack bar. USO-Metro also

operates an Assistance Center at Andrews Air Force Base where volunteers assist military travelers with information and directions.

Emergency Housing Program

USO-Metro maintains twenty-five furnished apartments to house military families in extreme financial or medical crisis. These units are available for up to 60 days at no cost to local military families. USO-Metro works closely with military family service agencies and the local commands ensuring that strict eligibility criteria are met.

Food Assistance Program

USO-Metro provides one-time assistance to military families in critical financial need by providing food and/or gift certificates to grocery stores. Recipients are referred to the USO by senior enlisted advisors and members of the clergy. USO-Metro also coordinates the S.H.A.R.E. Program at Fort Belvoir and Woodbridge Run, Virginia and Indian Head, Maryland.

Job Fairs

USO-Metro co-hosts four job fairs annually each year for all members of the armed services, retired military, DoD civilian personnel and their family members. An average of 1,500 individuals attend each USO job fair.

Family Service Centers

USO-Metro has six outreach locations in military communities -- at Fort Belvoir, Fort Myer and Marine Corps Base Quantico in Virginia; at Fort Meade and Indian Head in Maryland, and Bellevue Housing (Bolling AFB) in Washington, D.C. Outreach centers offer programs geared to enlisted personnel, and have family programs too which include community days, holiday programs, youth enrichment programs, teen nights, movie nights, bingo, child welfare classes, and distribution of child safety seats. USO outreach programs promote a sense of community for military personnel and their families, who move frequently during their career.

Groceries on USO

Walter Reed Army Medical Center's Military Advanced Training Center (MATC) has a variety of physical and occupational therapeutic activities for rehabilitating wounded warriors. Their equipped "home-like" kitchen is used by patients as they work towards living independently after their traumatic injury. USO-Metro provides patients with gift cards to local grocery stores when they reserve time in the MATC kitchen.

TICKETLINE

USO-Metro distributes thousands of free and low cost tickets to professional sports games, concerts, and cultural events to active duty military personnel and their families. The TicketLine is a 24-hour dedicated phone line (703-696-2551) which describes current ticket opportunities. Tickets are donated to USO-Metro by area venues and by generous individuals. (To donate tickets, call 703.696.2552; all donations are tax deductible.)

Guide to Washington and Baltimore

This yearly directory is a single source for military personnel with information about all area military installations and many tourist attractions in Washington, D.C. and Baltimore. USO-Metro publishes and distributes 50,000 issues annually to the local military commands. The *Guide to Washington and Baltimore* is officially sanctioned by the military.

Hospital Services

USO-Metro works closely with Walter Reed Army Medical Center and the National Naval Medical Center at Bethesda to provide entertainment, services, and support for service

members injured in the war on terror. USO-Metro initiated several programs to support these heroes, and provides emergency housing, phone cards, taxi vouchers, and food assistance to wounded service members and their families. As the patients recover, USO-Metro arranges excursions outside the hospital to activities such as local sporting events and concerts. For patients who are not able to leave the hospital, USO-Metro arranges celebrity handshake tours to boost their morale, in addition to providing concerts and events on hospital grounds.

Holiday Hotel

Each holiday season, USO-Metro provides free hotel rooms to visiting family members of junior enlisted personnel stationed in Washington, Maryland, and Northern Virginia. This popular program began in 1986 and hundreds of families participate each year.

Mobile USO

Sponsored by the Boeing Company, this state-of-the-art vehicle provides programs and services to installations that do not have a USO Center. With custom features like a complete kitchen, satellite TV and video gaming equipment along with a crew of friendly and helpful volunteers, the USO is able to deliver signature USO service anywhere, anytime. Look for the mobile at military community events and training exercises, deployments, homecomings, parades, air shows and military marathons – wherever the military needs us!

For More Information Please Visit www.USOMetro.org

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