



**USO International Gateway Lounge  
Lower Level, International Pier; Beside Baggage Claim 14  
6:00 a.m. – 10:00 p.m., daily**

**FACT SHEET**

- The USO International Gateway Lounge is a \$1.1 million, 5,000 square-foot facility serving the U.S. Armed Forces traveling to and from duty stations in Europe, Southwest Asia and the United States.
- The Lounge serves as a “home away from home” to military personnel traveling through BWI Airport. Access is privileged to Active, Reserve, National Guard, Merchant Marine, Retirees and their dependents. Military ID is required. DoD contractors and DoD civilians authorized access with ID.

Complimentary Amenities include:

- Hospitality desk staffed by knowledgeable USO volunteers
- Secure baggage storage area
- Photocopying and faxing services provided by Canon
- Family room with cribs, toys, TV/DVD and movie library
- Restrooms with diaper changing tables
- 72-inch screen TV lounge with DVD and extensive movie library
- Snack bar
- Wireless Internet throughout Lounge courtesy of Cisco
- Technology center with internet access using computers provided by Microsoft
- Unlimited domestic and international VoIP calls provided by Verizon
- Sleeping room with wake-up calls available
- Ground transportation and lodging assistance
- Corporate partners include Microsoft, Verizon Business and Lockheed Martin.
- Approximately 200 volunteers and three employees staff the Lounge. USO volunteers received the Governor’s Award for Excellence for their outstanding service to military personnel traveling through BWI Airport.